

## Education

- M.A., Human Development and Education, Rollins College - Winter Park, FL
- B.A., Psychology, University of Central Florida - Orlando, FL

## Certifications

- Graduate - Newfield Network Executive Coaching Program - 2008
- Member, The Center for Creative Emergence
- SWBM Small Women Business and Minority Owned

## Assessment Tools

- Communicating Style Survey
- Emotional Intelligence Appraisal
- Dealing with Conflict
- Intuitive Decision Making Profile
- Firo B

## CLARA MARTINEZ

Associate, Mendelow Consulting

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## Training Experience

With over 15 years of experience and an approach that's been tested and approved by over 1000 participants every year, I guide individuals and their organizations in moving from where they are toward where they need to be. I've had the pleasure of speaking and presenting at leading organizations, including Disney World, Nike, L'Oreal, JPMorgan, MetLife and Exxon, as well as various agencies of the federal government, including HHS, DHS, NRC, NASA, GSA, DOJ, DOC and National Aeronautics and Space Administration. Internationally for Ford in Brazil, Mobi-Phone in Rumania, extensive work in Canada and Aero Mexico in Mexico City.

## Facilitation Experience

Clara developed a Work-Life Balance Program for Disney World; facilitated a joint venture between Romanian and Canadian telecommunications companies by leading team building programs to improve cross-cultural communication and group decision-making; and has also served as training facilitator for an eight-day Leadership Academy for the Department of Transportation's Federal Highway Administration Professional Development Program.

- Building and Sustaining Teams
- Communicating Strategically
- Critical Thinking for Problem Solving
- Creativity and Innovation
- Developing Effective Relationships
- Emotional Intelligence
- From Tactical to Strategic Thinking
- Increasing Individual Productivity and others
- Interpersonal Skills
- Influencing Skills
- Leadership Skills and Techniques
- Professional Supervision Program
- Engaged Leadership